

TECHLABZ

12535, Harbor Boulevard Ste A, Garden Grove, CA 92840



FIRST NAME

LAST NAME

CONTACT NUMBER

ADDRESS

EMAIL ADDRESS

DEVICE INFORMATION

- Device Type:

- Device Model:

- Password:

- Description of Issue/s:

It is absolutely mandatory that you sign the disclaimer below, otherwise we cannot work on your device.

Disclaimer: x_____

My signature indicates that I agree with Techlabz's Limitation of Liability & Terms of Service:

- LIMITATION OF LIABILITY/TERMS OF SERVICE: By giving item(s) for repair, customer agrees that Techlabz and its agents and representatives ("Techlabz") are accepting the item(s) solely for the purpose of repair. In no event shall Techlabz be held responsible for damaged/non-working items after repair if signs of liquid damage are present. In no event shall Techlabz be held responsible for unpaid items more than 30 days past notification of completion. I authorize Techlabz technicians to perform repair work on my electronic device. I understand that Techlabz technicians have been trained to perform work on electronic devices but Techlabz is not an authorized service dealer. Further, I agree to release, indemnify, and hold Techlabz from liability for any claims or damages including permanent loss of use, or other incidental or consequential damages of any kind or description that may arise from any repair work performed on my electronic device, unless it is caused by severe negligence of Techlabz or its agents. Any damage or loss due to Techlabz's sole negligence will be limited to the actual cost to repair or replace the item(s) with item(s) of comparable value. The comparable value in such instance will be determined by Techlabz. I understand that Techlabz is not responsible for any data loss, which may occur as a result of work done on my electronic device under extremely rare circumstances. I also understand that I have the option to, and I am responsible for backing up the device before allowing any repair to be performed on my device in the event of any data loss and hardware or software failure. I understand that Techlabz will not browse through any personal, private or confidential information or data; however, technicians may inadvertently see data during the course of their work. I understand that any confidential data should be removed from the device prior to having repair work performed on the device. I understand that Techlabz is not responsible for delivered items that are unable to be located or have been stolen. I understand that repairs or technical support performed by Techlabz may void manufacturer warranties. Techlabz and its affiliates do not assume any liability or warranty in the event that the manufacturer warranties are voided but may, at its sole discretion, offer its own warranty on the parts and/or services performed. I understand any attempt to fix/repair, or diagnostics performed on the device by anyone other than Techlabz or its agents after the device has been serviced will void any warranty given on the repair service. I understand that if I cancel my repair within the time it takes Techlabz to fix my device(s), I am fully responsible for return shipping costs. I understand that any photos taken by Techlabz of my device(s) can be used by Techlabz for promotions at their sole discretion.